

# Warranty

Thank you for your interest in the products and services of 11x17 Incorporated.

This Limited Warranty applies to physical goods, and only for physical goods, purchased from 11x17 Incorporated (the "Physical Goods").

## What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, 11x17 Incorporated will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

This Limited Warranty extends to the original purchaser only and is not transferable.

## What will we do to correct problems?

11x17 Incorporated will either:

- Exchange the Product with a new or refurbished Product
- Refund your purchase price

## How long does the coverage last?

The Warranty Period for Physical Goods purchased from 11x17 Incorporated is 30 Days from the date of purchase.

A replacement Physical Good or part assumes the remaining warranty of the original Physical Good or 30 Days from the date of replacement or repair, whichever is longer.

## What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- Conditions, malfunctions or damage not resulting from defects in material or workmanship
- Conditions, malfunctions or damage resulting from negligence, improper maintenance or modification- Damaged or destroyed by natural causes including but not limited to lightning, flood, or other natural disaster- Theft or loss of the Physical Goods 11x17 Incorporated will pay for shipping charges.

You shall assume all risk of loss or damage to the Physical Good while in transit to 11x17 Incorporated.

This Limited Warranty is void if the Physical Goods are returned with removed, damaged or tampered labels

or any alterations.

## **What do you have to do?**

To obtain warranty service, you must obtain a Return Merchant Authorization (RMA) number and instructions on how to return a product by contacting us.

Deliver the Physical Goods, in either its original packaging, including any accessories or documents that shipped with the Physical Goods to the address specified by 11x17 Incorporated.

To obtain the Return Merchant Authorization (RMA) number, you can contact us by any of the following contact methods:

- By email: [sales@11x17.com](mailto:sales@11x17.com)

## **Implied Warranties**

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY.

## **Limitation of Damages**

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, 11x17 Incorporated SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY.

## **Consumer Protection**

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by state to state.

## **Governing Law**

This Limited Warranty shall be governed by the laws of Texas, United States without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.